

Taylor Allen

Taylor.A.Allen@ehi.com

SUMMARY OF QUALIFICATIONS

- Extensive experience in customer service
- Exceptional communication and mediation skills
- Exemplary problem solving skills; ability to identify problems and implement corrective processes
- Motivated leader, paying attention to detail
- Demonstrated ability to seek answers and conceptualize the big picture

EDUCATION Bachelor's Degree in Applied Sociology - May, 2017

Texas State University - San Marcos, Texas

Minor: Business

Overall GPA: 4.0

HONORS Dean's List: Spring 2014, Fall 2014, Spring 2015, Fall 2015, Spring 2016, Fall 2016

Management Trainee Intern

January 2017 - Present

Enterprise Rent-A-Car

- Assisted with car rentals, sales, and customer service
- Hands on experience with managing a business
- Leadership role

Intern

May 2015 – August 2015

Transcribing for Professor's Research Project: Sam Houston State University

- Assisted with transcription and coding for my professor's research project on the dream Team for immigration reform
- Hands on experience with research being presented at sociological conference

Counter Server

August 2015 - Present

Newk's Eatery, New Braunfels, Texas

- Responsible for taking orders and implemented exceptional customer service
- Leadership position